

# Victoria Beach, Manitoba

## Frequently asked Questions

Telephone: 204-475-7567

Email: [armadilloquartet@hotmail.com](mailto:armadilloquartet@hotmail.com)

### When do we book?

Summer rentals are booked starting in January. Previous year's renters are given first opportunity to rebook cottage.

### Minimum Booking Durations?

During the High Season (July & August), there is a minimum booking duration of 1 week, (\$750.<sup>00</sup> per week; \$1,450.<sup>00</sup> / 2 weeks; \$2,800.<sup>00</sup> / 1 month). Low season offers a minimum booking of 3 days at a rate of \$125.<sup>00</sup> / day or \$600.00/ week.

### How do we book the cottage?

Contact us via email at [armadilloquartet@hotmail.com](mailto:armadilloquartet@hotmail.com) or by telephone at (204) 475-7567 or cell (204) 226-4065. We will begin by verifying the availability and rental rate, take some personal information and provide you with a Booking Application form. At this time we will also review the payment process.

### Costs/Payments?

The cottage rates are quoted in Canadian dollars. Payment is in Canadian funds only. A nonrefundable security deposit of \$250.<sup>00</sup> / week is due within 7 business days of the date we put the cottage on "hold" for you. The refundable damage deposit of \$250.00 and the balance owing on the rental is due 2 weeks prior to occupancy.

### What is a Security Deposit?

The security deposit is a nonrefundable deposit paid in order to secure your vacation dates. The security deposit is required along with your booking form within 7 days of declaring your chosen dates of occupancy. The security deposit is a partial payment put toward the weekly rental fee. The security deposit rate is set at \$250.<sup>00</sup> / week of cottage rental (\$500.<sup>00</sup> / 2 weeks; \$750.<sup>00</sup> / 3 weeks; \$1000.<sup>00</sup> / month).

### What is a Damage Deposit?

The damage deposit is taken to ensure that the cottage is left in the same condition as found, including cleanliness. The damage deposit of \$250.00 will be entirely refunded upon owners careful survey of the cottage after you check out.

### How do I get the keys and find the cottage?

Once we have received and processed your initial security deposit and booking form, we will forward a RENTER'S GUIDE which will contain:

- A **Booking Confirmation**, showing balance owing, dates and time of check in and check out.
- A **Cottage Information Sheet** - with a detailed list of what is provided and what is not provided.
- A **Map** - showing the route/directions from the nearest major community.

- A set of **Cottage Instructions** - these are the owners instructions and notes on using the various cottage amenities. Please review carefully, prior to going to the cottage and call if you have any questions.

PLEASE PUT THE RENTER'S GUIDE IN A SAFE PLACE - THIS IS THE ONLY TRAVEL PACKAGE/INFORMATION YOU RECEIVE FOR YOUR BOOKING AND IT WILL BE SENT OUT WITHIN TEN DAYS OF OUR RECEIPT OF YOUR BOOKING FORM AND DEPOSIT.

## Keys

A time should be arranged via email [[armadilloquartet@hotmail.com](mailto:armadilloquartet@hotmail.com)] or telephone (204) 475-7567 home or (204) 226-4065 Cell, whereby we, the owners will either meet you at the cottage or make other arrangements to get you the keys. At the end of your stay, please leave the keys on the kitchen counter and use the push lock to lock the interior door when you leave. Don't worry about locking the exterior door to the boot room.

## What time of day do we check in and check out?

"High season" i.e. summer bookings, start and end on Sunday - to allow the owners an opportunity to check the cottage between bookings. The check in time is 3:00 pm, Sunday and the check out time is 11:00 am Sunday. The owners need those four hours between bookings in order to cut grass, make a damage check and do any more thorough cleaning or repairs etc.

IT IS EXTREMELY IMPORTANT - that you leave by the check out time - and not arrive earlier than the check in time unless specially arranged with the owners. Failure to depart on time means the owners are rushed in their work and the next people checking in are delayed. We do thank you for your consideration.

## Do I have to clean the cottage?

The short answer is YES! In most areas of Cottage Country, it is difficult to arrange cleaning services on a consistent basis. Therefore, the only system that works consistently is to require renters to clean the cottage prior to leaving - basically leave the cottage in the same condition as you found it - and everyone will be happy. Cleaning supplies and equipment are always left at the cottage. As noted elsewhere, the owners will check the cottage between rentals to ensure that the cottage is in appropriate condition for your arrival but renters are responsible as noted above. Please refer to the Cottage Instructions.

## What do I need to bring?

Please check the cottage information sheet provided to you at the time of booking for a list of cottage facilities and amenities. Pillows and blankets are provided, but sheets and pillow cases are not provided unless specially arranged at an additional cost. Bedding linen is available for an additional cost of \$25.00 per bed. These additional services must be confirmed with the cottage owner at the time of booking. Tea towels and dish clothes in the kitchen are provided but bath and beach towels are not provided.

## If you have pet allergies...

The cottage is pet free. No pets are allowed for a variety of reasons. Allergies and potential damage to the cottage itself, are the main reasons.

### **But why can't I bring FIDO?**

Many adults and children have allergies to pets and their dander. Even with a thorough cleaning, an individual's vacation might be ruined due to an allergic reaction to the previous week's pets so PLEASE observe the restriction. NO PETS - means no pets - inside or outside the cottage - and ditto for guests who might have pets. Thank you for your consideration.

### **Can I have guests?**

For many families, entertaining is part of cottage life. Guests are certainly allowed as long as the maximum occupancy is respected. This cottage can safely and comfortably accommodate 4 adults and 4 children. We, the owners are very concerned about the number of people at the cottage with respect to the wear and tear on the cottage system, which is much more sensitive than city dwellings.

### **Can I use my cell/mobile phone?**

You can assume that your cell phone will work throughout the Victoria Beach Restricted Zone.

### **Can I hook up my laptop?**

To be determined. Please ask at the time of Booking.

### **Can I drink the water at the cottage?**

Yes, the water is drinkable, however we recommend you bring your own bottled water. The cottage has a water cooler which accommodates a 5 gallon jug. Please bring your own water supply for the duration of your stay.

### **What happens if the barbeque runs out of propane?**

One full tank of propane is provided for your stay, however, in the unlikely event that the tank for the BBQ runs out of propane, there is a gas station on Hwy #59 at the Travers Bay turn off. (aprox. a 5 minute drive). There are nearby gas stations and stores that will refill tanks.

### **What do we do with our garbage?**

Everything you bring up to the cottage has to be disposed of including garbage. Garbage needs to be deposited in the bear proof cage located on David Road (just around the corner from the cottage). Check your Cottage Instructions for details.

NEVER leave garbage outside. If you can't get to the bear proof garbage disposal site on your last day - please take your garbage with you.

### **Firewood**

We provide a limited supply of firewood for the outdoor campfire pit. If more wood is needed, there are gas stations and stores in the vicinity to purchase more wood. No tree on the property should be cut down or removed for the purpose of firewood or for any other reason.

## **What do I do if I have a question while I'm at the cottage?**

If you have a question or concerns while you're at the cottage you can contact us at (204) 475-7567, or cell (204) 226-4065. If you cannot contact us, please leave a message leaving your contact cell number (if you have one) and we'll get back to you ASAP.

## **Television reception**

There may be limited television reception. The television is mainly for use with the DVD player. Please bring your own DVD's for a rainy day or late night entertainment. DVD's are available for rent at the Victoria Beach store, next to the bakery.

## **What about wild-life in the area?**

Black bears do visit the Victoria beach vicinity so garbage must be disposed of properly. Special bear proof garbage disposal cages are situated throughout the restricted zone. The closest is just around the corner on David Road.

It is important to observe some rules when vacationing in cottage country...for example - don't leave food out on the kitchen counters - or anywhere else - ants and mice love your leftovers. Don't leave patio doors open - chipmunks and squirrels are brazen little things - not to mention mice - and will enter at the slightest invitation. Lights at night will attract moths - and other types of flying insects, some small enough to penetrate screens...

Mother nature, seasonal temperature variations, life cycles etc., can all create unexpected visitations...again, part of cottage life that we all have to deal with. Check your RENTER'S GUIDE for any notes we may have made about visiting wildlife. If you have questions or concerns, please call us!

## **SMOKING**

Absolutely NO smoking allowed in the cottage please.

## **PARKING PASS** Must be purchased upon arrival

Rates are as follows:

- o Daily: \$3.50; 1 week: \$9.50; 2 weeks: \$17.00
- o You can get a taxi from the parking lot to take you & your things to the cottage.

## **BANKING** The Bakery has an ATM (\$1.50 surcharge) / Store takes VISA

**PHONE** Victoria Beach phone numbers and info can be found in one of the kitchen drawers. We provide free long distance - you can make long distance calls anytime within Canada and the US. / MTS cellular signal is clear and strong.

**CUTTING BOARD** Please do not cut directly on the counter top. Cutting boards are available for your convenience.